



An adolescent who had a successful organ transplant lost her health coverage because of her parents' job loss. This patient is currently in the advanced placement program at her local high school and hopes to become a health care professional. She did not qualify for Medicaid, CHIP or the Health Insurance Marketplace, so she was placed on our discount program and met with our social worker to assess her needs. It was of critical importance that this patient have continued access to anti-rejection medication as well as a plan to maintain access to specialists once she transitions to adult care.

The staff at TCP Gulfton and many different providers at Texas Children's Hospital worked together to ensure that this patient's continuity of care was maintained. They were able to get long-term prescription assistance for her, and Dr. Anshula Greene and the social worker at TCP Gulfton also facilitated her application to Children with Special Health Care Needs Program, which will help her until age 21.

This patient and her parents have expressed gratitude to the staff at TCP Gulfton for addressing the insurance problem before she experienced complications or transplant loss secondary to lack of access to medical care. She is now enjoying the full support of her family and Texas Children's Hospital in her transition to adult care. This young woman stated that she felt "safer and not so overwhelmed" after receiving support from TCP Gulfton.